

Support at Home fees

Current as at 1 October 2026

Service Fees and Claiming

This schedule outlines HammondCare Support at Home services and fees. Charges are based on the actual time services are delivered, rounded to the nearest 15 minutes. For any service over 1 hour, the per hour rate will be applied. For visits under 1 hour, the fee is based on the visit length with a 25% premium added to the hourly rate.

Rates include employee wages, training, travel time, supplier charges and indirect administration costs incurred by HammondCare, unless otherwise specified.

For the latest pricing, visit our website: www.hammondcare.com.au/SAHprices

Clinical Supports

Personal care

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Assistance with self-care and activities of daily living	Per hour	\$130.00	\$158.65	\$175.55	\$214.95	\$255.45
	Per 45 minutes	\$121.90	\$148.75	\$164.60	\$201.50	\$239.50
	Per 30 minutes	\$81.25	\$99.15	\$109.70	\$134.35	\$159.65
Assistance with the self-administration of medication	Per hour	\$130.00	\$158.65	\$175.55	\$214.95	\$255.45
	Per 45 minutes	\$121.90	\$148.75	\$164.60	\$201.50	\$239.50
	Per 30 minutes	\$81.25	\$99.15	\$109.70	\$134.35	\$159.65
	Per 15 minutes	\$40.65	\$49.60	\$54.85	\$67.20	\$79.85
Continence management (non-clinical)	Per hour	\$130.00	\$158.65	\$175.55	\$214.95	\$255.45
	Per 45 minutes	\$121.90	\$148.75	\$164.60	\$201.50	\$239.50
	Per 30 minutes	\$81.25	\$99.15	\$109.70	\$134.35	\$159.65

Nursing care

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Registered nurse	Per hour	\$204.75	\$249.90	\$280.35	\$357.00	\$432.60
	Per 45 minutes	\$191.95	\$234.30	\$262.85	\$334.70	\$405.55
	Per 30 minutes	\$128.00	\$156.20	\$175.20	\$223.15	\$270.40
Registered nurse (telehealth)	Per hour	\$173.25	\$207.90	\$231.00	\$291.90	\$351.75
	Per 45 minutes	\$162.40	\$194.90	\$216.55	\$273.65	\$329.80
	Per 30 minutes	\$108.30	\$129.95	\$144.40	\$182.45	\$219.85
Registered nurse (indirect)	Per hour	\$173.25				
	Per 45 minutes	\$162.40				

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
	Per 30 minutes	\$108.30				
Enrolled nurse	Per hour	\$189.00	\$226.80	\$250.95	\$311.85	\$373.80
	Per 45 minutes	\$177.20	\$212.65	\$235.30	\$292.35	\$350.45
	Per 30 minutes	\$118.15	\$141.75	\$156.85	\$194.90	\$233.65
Enrolled nurse (telehealth)	Per hour	\$147.00	\$176.40	\$197.40	\$248.85	\$298.20
	Per 45 minutes	\$137.80	\$165.40	\$185.05	\$233.30	\$279.55
	Per 30 minutes	\$91.90	\$110.25	\$123.40	\$155.55	\$186.40
Enrolled nurse (indirect)	Per hour	\$147.00				
	Per 45 minutes	\$137.80				
	Per 30 minutes	\$91.90				
Nursing assistant	Per hour	\$147.00	\$176.40	\$197.40	\$248.85	\$298.20
	Per 45 minutes	\$137.80	\$165.40	\$185.05	\$233.30	\$279.55
	Per 30 minutes	\$91.90	\$110.25	\$123.40	\$155.55	\$186.40
Nursing care consumables	Per item					

From 1 October 2026, Personal Care services will be classified as Clinical Support under Support at Home, so **client contributions will no longer apply**. Pricing has been adjusted to reflect the training, education and clinical oversight required.

Allied health and other therapeutic services

Available only on weekdays 9am – 5pm

Service	Price unit	In home	Telehealth / Clinic	Telehealth assisted#	Group	Indirect
Allied health therapy assistant	Per hour	\$189.00	\$147.00		\$42.00*	\$147.00
	Per 45 minutes	\$177.20	\$137.80			\$137.80
	Per 30 minutes	\$118.15	\$91.90			\$91.90
Counsellor or psychotherapist	Per hour	\$294.00	\$294.00		\$42.00*	\$294.00
	Per 45 minutes	\$275.65	\$275.65			\$275.65
	Per 30 minutes	\$183.75	\$183.75			\$183.75
Dietitian or nutritionist	Per hour	\$252.00	\$226.80	\$352.80	\$42.00*	\$226.80
	Per 45 minutes	\$236.25	\$212.65	\$330.75		\$212.65
	Per 30 minutes	\$157.50	\$141.75	\$220.50		\$141.75
Exercise physiologist	Per hour	\$252.00	\$226.80	\$352.80	\$42.00*	\$226.80
	Per 45 minutes	\$236.25	\$212.65	\$330.75		\$212.65
	Per 30 minutes	\$157.50	\$141.75	\$220.50		\$141.75

Service	Price unit	In home	Telehealth / Clinic	Telehealth assisted#	Group	Indirect
Music therapist	Per hour	\$241.50			\$42.00*	
	Per 45 minutes	\$226.40				
	Per 30 minutes	\$150.95				
Occupational therapist	Per hour	\$252.00	\$226.80	\$352.80	\$42.00*	\$226.80
	Per 45 minutes	\$236.25	\$212.65	\$330.75		\$212.65
	Per 30 minutes	\$157.50	\$141.75	\$220.50		\$141.75
Physiotherapist	Per hour	\$252.00	\$226.80	\$352.80	\$42.00*	\$226.80
	Per 45 minutes	\$236.25	\$212.65	\$330.75		\$212.65
	Per 30 minutes	\$157.50	\$141.75	\$220.50		\$141.75
Podiatrist	Per hour	\$252.00	\$226.80			\$226.80
	Per 45 minutes	\$236.25	\$212.65			\$212.65
	Per 30 minutes	\$157.50	\$141.75			\$141.75
Psychologist	Per hour	\$367.50	\$367.50		\$105.00**	\$367.50
	Per 45 minutes	\$344.55	\$344.55			\$344.55
	Per 30 minutes	\$229.70	\$229.70			\$229.70
Social worker	Per hour	\$273.00	\$226.80		\$42.00*	\$226.80
	Per 45 minutes	\$255.95	\$212.65			\$212.65
	Per 30 minutes	\$170.65	\$141.75			\$141.75
Speech pathologist	Per hour	\$273.00	\$226.80	\$352.80	\$42.00*	\$226.80
	Per 45 minutes	\$255.95	\$212.65	\$330.75		\$212.65
	Per 30 minutes	\$170.65	\$141.75	\$220.50		\$141.75

#Assistance with a Specialised Carer.

*Minimum of 6 participants for all group services.

**Minimum of 4 participants for Psychology group services.

Nutrition

Prescribed nutrition is quoted on a per item basis.

Care management

All care management services are charged in 15-minute increments.

Care management services are available on weekdays 9am – 5pm.

Ongoing Support at Home services

Care management is claimed from the care management account at \$145 per hour.

Clinical care management is claimed from the care management account at \$204.75 per hour.

Restorative care pathway

Care management is claimed from the restorative care pathway budget at \$204.75 per hour.

End-of-life pathway

Care management is claimed from the end-of-life pathway budget at \$145 per hour.

Clinical care management is claimed from the end-of-life pathway budget at \$204.75 per hour.

Care Management rates have been updated to reflect the increasing time and expertise required to coordinate and monitor your care, respond to changing needs, and ensure the delivery of safe, high-quality services.

Independence Services

Social support and community engagement

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Individual social support	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Accompanied activities (up to 50km from your home)	Per hour	\$147.00	\$171.15	\$187.95	\$231.00	\$270.90
	Per 45 minutes	\$137.80	\$160.45	\$176.20	\$216.55	\$254.00
	Per 30 minutes	\$91.90	\$107.00	\$117.50	\$144.40	\$169.30
Accompanied activities (more than 50km from your home)	Per trip	Individually quoted				
Cultural support	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Digital education and support	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Assistance to maintain personal affairs	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00

Social clubs

Service	Price unit	Weekdays (8am-4pm)
Social club	Per hour	\$36.75

Therapeutic services for independent living

Service	Price unit	Weekdays (9am-5pm)
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Service	Price unit	Weekdays (9am-5pm)
Acupuncturist	Per hour	\$189.00
	Per 45 minutes	\$177.20
	Per 30 minutes	\$118.15
Chiropractor	Per hour	\$189.00
	Per 45 minutes	\$177.20
	Per 30 minutes	\$118.15
Diversional therapist	Per hour	\$189.00
	Per 45 minutes	\$177.20
	Per 30 minutes	\$118.15
Remedial masseuse	Per hour	\$189.00
	Per 45 minutes	\$177.20
	Per 30 minutes	\$118.15
Art therapist (in home)	Per hour	\$241.50
	Per 45 minutes	\$226.40
	Per 30 minutes	\$150.95
Art therapist (group*)	Per hour	\$52.50
	Per 45 minutes	\$49.20
	Per 30 minutes	\$32.80
Osteopath	Per hour	\$241.50
	Per 45 minutes	\$226.40
	Per 30 minutes	\$150.95

*Minimum of 4 participants for group services.

Respite care

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Respite care in-home	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Sleepover respite care in-home*	Per hour		\$67.20	\$80.85	\$77.70	\$85.05

*Service is available overnight only, typically for 10 hours from 9pm to 7amTransport

Direct transport with driver and car provided

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Transport short trip (less than 10 kilometres)	Per Trip	\$139.65	\$163.80	\$180.60	\$221.55	\$263.55
Transport medium trip (10 – 19 kilometres)	Per Trip	\$153.30	\$179.55	\$198.45	\$243.60	\$288.75
Transport long trip (20 – 30 kilometres)	Per Trip	\$166.95	\$196.35	\$215.25	\$264.60	\$313.95
Transport (more than 30 kilometres)	Per Trip	Individually quoted				

For indirect transport, taxi or rideshare service vouchers are provided.

Assistive technology and home modifications

Assistive technology and home modifications are quoted on a per item basis.

For assistive technology purchases, we charge a provider administration fee of up to **10%**. For home modification purchases, we charge a provider coordination fee of up to **15%**.

Everyday Living

Domestic assistance

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
General house cleaning	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Laundry services	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.35	\$149.00
Shopping assistance	Per hour	\$139.65	\$163.80	\$180.60	\$221.55	\$263.55
	Per 45 minutes	\$130.90	\$153.55	\$169.30	\$207.70	\$247.10
	Per 30 minutes	\$87.30	\$102.40	\$112.90	\$138.45	\$164.70

Home maintenance and repairs

Service	Price unit	Weekdays (9am-5pm)
Gardening	Per hour	\$136.50
	Per 45 minutes	\$128.00
	Per 30 minutes	\$85.30
Assistance with home	Per hour	\$273.00

Service	Price unit	Weekdays (9am-5pm)
maintenance & repairs	Per 45 minutes	\$255.95
	Per 30 minutes	\$170.65

Expenses for home maintenance and repairs are quoted on a per item or per job basis.

Meals

Service	Price unit	Weekdays (6am-8pm)	Weekdays (8pm-6am)	Saturday	Sunday	Public Holiday
Meal preparation	Per hour	\$126.00	\$148.05	\$163.80	\$200.55	\$238.35
	Per 45 minutes	\$118.15	\$138.80	\$153.55	\$188.00	\$223.45
	Per 30 minutes	\$78.75	\$92.55	\$102.40	\$125.34	\$148.95
Meal delivery	Per meal	Individually quoted				