



Dementia Support Australia

Funded by the Australian Government
A service led by HammondCare

Delivering services in NSW/ACT



DSA has supported over 6,900 cases in NSW/ACT in 2023*

This includes people living with dementia at home, in community settings, residential care and acute care services. We work in partnership with local care networks to deliver quality outcomes to Australians.



Our program has supported 86% of the 862 residential aged care homes in 2023

The profile of clients accessing DSA services*

DBMAS Dementia Behaviour Management Advisory Service

The Dementia Behaviour Management Advisory Services support clients where behaviours impact on their care either at home, or in residential care settings.



56%

Of DBMAS clients are female. They have an average age of 84.



36%

The primary behaviour leading to referral is agitation.



34%

The most common type of dementia is Alzheimer's disease.



93%

Goals of referral met.



63%

Reduction in total severity on the NPI.**

SBRT Severe Behaviour Response Teams Funded by the Australian Government

The Severe Behaviour Response Teams are a 24/7 mobile service for people with dementia who are experiencing severe behaviours or psychological symptoms of dementia.



60%

Of SBRT clients are male. They have an average age of 82.



60%

The primary behaviour leading to referral is physical aggression.



36%

The most common type of dementia is Alzheimer's disease.



96%

Goals of referral met.



70%

Reduction in total severity on the NPI.**

*January 2023 – December 2023 **Neuropsychiatric Inventory (NPI): A standardised and valid measure of behaviour in dementia

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Our national story since 2016

BPSD* in the dementia landscape

*Behaviours and psychological symptoms of dementia

90% of people living with dementia experience BPSD



BPSD is distressing and disruptive to people with dementia and carers



Psychotropic medications remain overprescribed in the treatment of BPSD

Our work across Australia



Supported over 83,000 cases



Supported 98% of aged care homes

Our impact

“How delighted I was when I visited dad yesterday. For the first time in months he had a genuine smile on his face. He seemed happy and joyful, addressing me by name and asking after other family members... Medication changes alone cannot be the whole explanation. I am confident that (DSA) staff have played a major part.”

–Daughter of DSA client, Jerry

60% Reduction in behaviour severity

65% Reduction in carer distress

44% Reduction in number of behaviours

Contact us for 24/7 help



1800 699 799



dementia.com.au