



# Finding the right Residential Care home is very important.

To support you and your family, we have provided a list of questions to help guide you through this process:

## What can the care home offer and how do they deliver care?

- Does the care home offer the kind of accommodation that you are looking for? i.e. private or shared rooms, ensuite etc.
- Are residents looked after by a small and consistent team of care staff? What are the staff to resident ratios in the care home?
- Does the care home have a registered nurse on staff at all times?
- Can family members and friends contribute to the development of personal care plans with the care home?
- Does the care home review care plans? If so, how often?
- Is the care home designed using the small cottage model, best suited to people living with dementia?
- Are residents placed with people who require the same level of care or just where there is available space?

## Costs or fees?

- Is the care home transparent with all costs, and do they clearly describe all rates and fees upfront?

## A few extra things to consider

- Does the care home have healthy fresh food prepared onsite, daily?
- What extra facilities are at the home, e.g. hairdressers or shops?
- How are resident's beliefs and memories respected?
- Do the visiting hours of the care home work for my family?
- What do you offer to ensure residents will really feel at home?

## Like to know more about HammondCare's Residential Care homes?



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