

Client Training Partner Program

We're looking for clients who are willing to be part of the training and teaching of our new Care Workers, so they can learn about the experience of care firsthand, from your perspective.

What is a 'Client Training Partner' and how can you get involved?

A Client Training Partner is an existing HammondCare at Home client who is willing to participate in the new Care Worker onboarding, training and mentoring program. We're inviting you to volunteer with our exciting new program, to assist us to train new Care Workers.

What does a 'Client Training Partner' do?

Being a Client Training Partner would involve receiving a 4-hour block session, at a time convenient to you, wherein our new Care Worker will provide complimentary care work in your home; in some cases, accompanied by an experienced Buddy Mentor who is one of your regular Care Workers.

There is no cost to you, as a 'thank you' for your involvement in helping to train our staff. This free service would cover several care activities, and can be utilised for anything you may require support with, including home help, social support, meal preparation, transport or community engagement.

What skills are required?

Client Training Partners don't require any special skills!

You simply need to be willing to help our new Care Workers by providing them with the experience of caring for you, the client, in your home.

In addition to volunteering for the 4-hour block session of home care, we'd really appreciate your feedback. We want to hear from you directly about how our new Care Workers are going, how you are finding being a Client Training Partner, and what you think would be helpful in strengthening the training program.

What are the benefits for you?

There are many advantages to becoming a Client Training Partner, for example, more social interaction if you choose to use some of the additional care hours to engage in an activity outside your home. You'll have the chance to connect with new people, and the opportunity to partake in a program that benefits the wider community.

This is also an opportunity to:

- Access additional care hours if your current package budget doesn't permit it
- Be involved in the training and mentoring of our new Care Workers
- Participate as little or as often as you like - generally, we might expect the 4-hour block session would be delivered once per month
- Support HammondCare in the education of our team and development of our processes

And in addition, you'll receive:

- Large blocks of care that are 100% free of charge!
- Flexibility of service use - you can determine how you want the 4-hour block session to be used across several different care activities.



Like to know more

If you'd like to be involved in this exciting new initiative, or you have any questions, or simply just want to know more, please reach out to your Care Manager.

Alternatively you can contact us via HammondCare Support



support@hammond.com.au



1800 826 166

HammondCare
AT HOME