



Partnering in Care Program

A special education
program for residential
care home visitors



As an independent Christian charity,
HammondCare champions life.

The Partnering in Care Program is a special education program for residential care home visitors during the coronavirus (COVID-19) pandemic*.

Available to all HammondCare resident's loved ones, the program helps to inform and educate people on topics that can help to minimise the risk of COVID-19 transmission during the pandemic.

The education program is designed to help visitors to continue their care home visits in a way that manages risk in an intelligent and measured way.

What education is available through the program?

An online program has been developed to provide foundational education and information on COVID-19 infection control, hygiene protocols and taking care of yourself and others to help keep everyone within each care home as safe as possible.

Face-to-face education sessions are also available to primary visitors** who have been approved to continue providing essential physical, emotional or social care to their loved one, in the event of care homes being closed to visitors.

The one-hour session is led by a qualified dementia care consultant and builds on the information provided in the online program, as well as practical components and a safe space to debrief and be supported by others, helping to support yourself and your loved one during what can be a stressful time.

*The Partnering in Care Program provides information on COVID-19 infection control, hygiene protocols and taking care of yourself and others. It is not clinical guidance for health or aged care workers.

**There is a visitor criteria process in place for residential care home visitors during the COVID-19 pandemic. This is to ensure that risk is appropriately managed in each individual care home, particularly in the event of a care home being closed to visitors.

What are the benefits in participating for visitors?

- In partnering with HammondCare through this program, visitors are able to visit loved ones as safely as possible and be involved in their ongoing care, while also helping to keep other residents safe.
- Learn new skills and understand the processes to implement COVID-19 safe practices in the care home, including infection control practices and hygiene protocols.
- The face-to-face education session consolidates learnings from the online component, provides an opportunity to participate in a supportive environment and clarifies next steps for visitors at care homes that are under visitor restrictions.

What are the benefits for care home residents?

- Through completion of the Partnering in Care online and face-to-face program, each person is able to continue to safely visit their loved one. Visits are assessed on a home-by-home basis in response to the latest government and health advice and communicated through the care home's Visitor Guidelines. It is important to note that completion of the Partnering in Care program does not guarantee ongoing visits where state or federal government advice prohibits this.
- Residents and their loved ones can maintain connections and relationships during this time, giving peace of mind and overall quality of life.
- Ensuring visitations remain safe and all visitors have been educated will help to reduce the risk of any community transmission of COVID-19 within each care home.

How can I register my interest for this program?

To register your interest for the Partnering in Care Program, please visit: hammondcare.com.au/partnering-in-care-program

If you have any questions, please email:
partneringincare@hammond.com.au

Like to know more about the Partnering in Care Program?

Contact us for more information on services, costs and eligibility, we'd love to get to know you:



Phone
1300 426 666



Email
partneringincare@hammond.com.au



Online
hammondcare.com.au/partnering-in-care-program