



When choosing a home care provider, it is important to have as much information as possible before making your decision. That is why we have created a checklist of things to consider when selecting a provider for your home care needs.

Here is your helpful checklist to assist you in making your home care decision:



What the provider can offer?

- I have considered what services are important to me and I am aware if the provider delivers these services
- My Home Care Package can be personalised by the provider to suit my unique care needs
- The provider has specialised carers who are trained in providing dementia expertise
- The provider can adjust my services as my care requirements change, and I have flexibility to access what I need and when I need it
- I am eligible for a Home Care Package and can start receiving home care immediately*



Costs and fees?

- There is no joining fee charged to my budget or start-up costs
- I understand all costs involved and the care provider has a transparent charge structure



How the provider delivers care?

- The provider offers a small and consistent team of carers who come into my home to deliver care
- I have the option to meet the carer/s who will be delivering my care before signing up with the provider
- The care provider has explained the Home Care Package hours and what assistance I am entitled to within my package



Additional support

- The provider has 24/7 telephone service at no additional charge
- The provider has additional client benefits such as communication devices and emergency monitoring which can be included within my Home Care Package budget

*If you have had your My Aged Care assessment and are eligible for a Home Care Package, HammondCare can help you start receiving care immediately. For more information contact HammondCare At Home.

HammondCare is here to help you select a home care provider who is right for you.



Call us today, we'd love to get to know you 1800 826 166