

COVIDSafe App: Keeping you and others safe

You may have seen in the news on Sunday that the Minister for Health Greg Hunt and the Chief Medical Officer released the 'COVIDSafe' app.

This app can help keep you, your family and communities safer from further spread of coronavirus, through early notification of possible exposure.

We strongly encourage you to download this free app. It will take you less than 5 minutes to set it up and it's a really easy way to keep you and everyone you come in contact with safer.

Learn more about the app in the following information provided by the Australian Government.



What is the COVIDSafe app?

COVIDSafe has been developed by the Australian Government to help keep the community safe from coronavirus (COVID-19).

How does the COVIDSafe app work?

COVIDSafe uses Bluetooth® technology on your mobile phone to look for other devices with COVIDSafe installed.

If you or someone you've been in contact with is diagnosed with coronavirus, the close contact information securely stored in your phone can be uploaded and used – with your consent – by state or territory health officials to quickly trace people who've been exposed to the virus.

What is the benefit to me, my family and others of using the COVIDSafe app?

Receiving early notification that you may have been exposed to coronavirus means you can be tested or go into self-isolation so your health and those of others is protected.

Without the assistance of technology, finding people who may have been exposed to the virus relies on people being able to recall who they have been around and knowing the details of every individual they have been in close contact with.

The app uses technology to make this process faster and more accurate. It was developed to ensure your information and privacy is strictly protected.

How will my privacy be protected if I download the COVIDSafe app?

Collection and use of information from the app is consent-based and consistent with the Privacy Act and Australian Privacy Principles. The Australian Government Department of Health privacy policy has more information about how your privacy is protected.

Do I have to use the COVIDSafe app?

No. Its use is entirely voluntary, but using it will help save lives. You can delete the app from your phone at any time. This will delete all the app information from your phone.

At the end of the Australian pandemic, users will be prompted to delete the app from their phone. This will delete all app information on a person's phone. The information contained on the highly secure information storage system will also be destroyed at the end of the pandemic.

How do I set up the COVIDSafe app on my mobile phone?

- 1.** Download the COVIDSafe app from your usual app store. The app is free.
- 2.** Register using a name, mobile phone number, age range and postcode.
- 3.** Turn on Bluetooth®.
- 4.** Check that COVIDSafe is running when you are out or are likely to come into contact with others.

Where can I find more detailed information about the COVIDSafe app?

The Australian Government has provided detailed and helpful information that answers questions and concerns regarding the COVIDSafe app here:

<https://www.covidsafe.gov.au/help-topics.html>

Who at HammondCare can help me if I have trouble downloading the COVIDSafe app?

If the information you need is not on the Government information link provided above, you can contact HammondCare on **feedback@hammond.com.au** or call us on **1300 426 666**.

Downloading the COVIDSafe app is such an easy way we can all keep ourselves, our families and communities safe from further spread of coronavirus through early notification of possible exposure.