

Who to notify?

Shortly after someone dies people often contact:

- Family and friends
- Funeral director
- Religious adviser
- Funeral insurance/
Prepaid funeral company
- Executor of the will

The following table lists organisations you may need to notify in the weeks and months that follow.

This list can appear overwhelming – consider taking your time to make these notifications and asking friends and family to help you. A number of these organisations will need a copy of a death certificate (it can take up to a few weeks for this to be issued by the Registry of Births, Deaths and Marriages). It is often useful to have several photocopies of this certificate (certified by a Justice of the Peace) to give to organisations as they are required.

It may be important to prioritise notifying certain organisations for financial and/or legal reasons. For example, direct debits for services (e.g. a mobile phone) held in the name of someone who has died will continue to be made until the company is notified of a death; and home and car insurance policies may need to be updated to ensure coverage.

Person or organisation to contact	Contact details (e.g. phone number)	Details of deceased (e.g. account number)	Notes
Associations (e.g. Parkinson's NSW; MND Australia)			
Australian Electoral Commission	132 326		
Australian Taxation Office	132 865		
Banks, credit unions			
Centrelink	132 300		
Charities			
Child Support Services	131 272		
Clubs (e.g. RSL)			
Department of Immigration			
Department of Veterans Affairs	133 254		
Department Store Accounts			
Educational institution (e.g. university, TAFE)			
Employers (paid, voluntary)			

Person or organisation to contact	Contact details (e.g. phone number)	Details of deceased (e.g. account number)	Notes
Foreign pension authority			
GP			
Health Fund			
Health professionals (e.g. GP, dentist, optometrist)			
Insurance companies (e.g. home and contents, car, pet)			
Landlord			
Local council			
Loyalty cards (e.g. air miles)			
Mailing lists	www.adma.com.au/ do-not-mail		
Medicare	132 011		
Professional services (e.g. solicitor, accountant)			
Public services (e.g. library)			
Social media (e.g. Facebook, LinkedIn)	Info. available on each provider's website		
Subscriptions (e.g. magazines)			
Superannuation fund			
Telecommunications providers (e.g. phones, internet)			
Utilities (e.g. gas, electricity, water)			
Vehicle registration and licensing authorities	RTA: 132213		

Adapted from the Australian Government Department of Human Services 'Who to notify' checklist.